

# Life Systems Services, Loaner Programs

Creating Point-of-Care solutions that meet your needs

How many times have you experienced issues that brought your Operating Room schedule to a standstill? GE Healthcare Loaner Programs are a set of services that allow you to access and utilize a pool of GE Healthcare’s medical equipment when you need it most. Our extensive pool of loaners are maintained regularly and are always ready for immediate shipment/use.

On-site leased loaners	Same day loaners*	Next day loaners*
A spare machine or patient monitor located in your facility. All the value and utility of ownership without the cost.	Special pool of products, located within the region, dedicated solely for entitled customer use. Your Field Engineer will deliver the product for you on the same day you need it.	A well-planned and managed pool of equipment is centrally stored and then dispersed via overnight shipping to your facility.

## Our loaner program brings you

- **Uptime assurance and peace of mind** — No longer suspend your operations while service reps come on site, diagnose, order parts, and perform checkouts. Be up and running within minutes or hours, not days!
- **Uninterrupted workflow** — Perform maintenance and calibrations without disrupting patient care or employees schedules. Take control of your schedule, and work the way you want, at your pace.
- **Configurable to your needs** — Select the loaner service that meets your specific needs for the specific products that you have.

## What our customers are saying

“The Loaner Program was great! The process was effortless. Customer Support went above and beyond setting it up, explaining the processes, and making sure I was taken care of. The loaner M-Gas module kept our operations going, while our unit was being serviced.”

*Becky Smith, Materials Manager, Foundations Surgery Center*

“The loaner program is excellent. I have used it several times. I love the boxes they send with the loaners. The box is excellent for safely shipping my units for repairs. The loaner program helps reduce downtime. I must have a loaner while my units are in for repair.”

*Pat Poindexter, Materials Management Anesthesia, Harbor UCLA Hospital*

## GE solutions

- **On-site leased loaners** — Whether you need an entire Anesthesia/Monitoring system or a single parameter module, Life Systems Services On-Site Loaner Program delivers, giving your facility the added security and capacity you need, where and when you need it. Please contact your local Field Engineer for details.
- **Available loaners** — Same Day and Next Day Loaners on a wide variety of monitoring products are available.



## Anesthesia machines available for on-site leased loaners

- Aisys®
- Avance®
- ADU®
- Aespire® 7900 and 7100
- Aestiva® 7900 and 7100

## Patient monitors available for on-site leased loaners, same day loaner or next day loaner

- CardioCap®/5
- Capnomac Ultima
- AS/3® Compact Monitor
- S/5® Compact Monitor
- S/5 Light Monitor
- S/5 Anesthesia Monitor Frame
- AS/3 Anesthesia Monitor Frame

## Patient parameter modules available for on-site leased loaners, same day loaner, next day loaner

- M-CAIOV, M-CAIO (can be used for M-CO)
- E-CAIOV, E-CAIO (can be used for E-CO)
- G-CAiO, G-CAiOV (can be used for G-AOV and G-AO)
- M-NESTPR (can be used for M-NETPR, M-NESTR, M-ESTP, M-ETP, M-ESTPR, M-EST)
- M-NIBP
- M-PRESTN (can be used for M-PRETN, M-RESTN)
- E-PRESTN (can be used for E-RESTN, E-PRETN)
- M-NSAT and E-NSAT
- M-REC (can be used for E-REC)
- M-OSAT
- M-COPSV, M-COVX, M-COP (can be used for M-CO)
- M-NMT
- M-PT
- M-MEM

## Life Systems Services Value Promise

**Fast service response time** — With over 180 local Field Service Engineers, we ensure fast response times and local service.

**High technical competency** — Our engineers average 12 years service experience and remain up-to-date on new equipment and technology.

**Full parts coverage** — We only use GE parts. No substitutions. Our full parts coverage option maximizes equipment performance with predictable life cycle costs.

**Clinical and technical education** — Excellent support and training helps customers provide better patient care.

**A team of professionals who care** — When surveyed, 95% of Life Systems Services customers would recommend GE Healthcare service to a colleague.

At GE Healthcare Clinical Systems Services, we help you get to the point of care.

Every day 15 million patients around the world are touched by what we do.

Because of this, we know that every interaction counts, and that your reputation is your single biggest asset.

And at GE Healthcare, we thrive on transforming essential services into extraordinary outcomes for your people, processes and products.



\* Same day loaner not offered in every location. Consult with your GE Service representative. Calls must be placed before 4 p.m. local time, Monday through Friday, to receive same day or next day loaner service.

GE Healthcare  
P.O. Box 7550  
Madison, WI 53707-7550  
USA

[www.gehealthcare.com](http://www.gehealthcare.com)



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